

Pearl® Shower Fixtures Limited Lifetime Warranty

Pearl® Shower Fixtures Limited Lifetime Warranty provides assurances to the consumer that the Pearl® Shower Fixtures is free from defective manufacturing and workmanship for the lifetime of the product, which is the duration of ten (10) years. Homeowners must claim any and all manufacturing and workmanship defects within ten years of installation.

Pearl® Shower Fixtures Limited Lifetime Warranty reserves the right to either provide credit, parts, or a replacement. It is under Pearl®'s discretion to issue a full product replacement or a replacement part if the product in question is eligible for the warranty. **In the case that a replacement is necessary, the homeowner will only receive a replacement of the same value or of the same model.**

All shower cartridges are equipped with pressure balance sliders for safety reasons. Pressure changes in other plumbing fixtures may cause knocking noises in the cartridge; this is not a manufacturing defect and is not covered by this warranty. A water line pressure test to ensure no debris slips into the hose is required prior to installation in order to qualify for this warranty.

Pearl® is not responsible for any costs associated with the replacement or return of the Pearl® product and is not responsible for any costs or damages associated with the installation or removal of the Pearl® Shower Fixtures including the replacement of parts.

Pearl® Shower Fixtures Limited Lifetime Warranty coverage excludes: *a) damages and problems originating from improper installation, b) finish reduction, c) scratching and staining, d) damage from chemical cleaners, e) damage from abrasive cleaners, f) damage from atmospheric and environmental conditions, g) damage to material from external force h) inadequate plumbing, natural deposits, natural oxidation, erosion, or force majeure i) normal wear and tear including hose fatigue, hand shower slider fatigue, damage from metal to metal contact, damage to the shower caused by excessive force h) other external damages not listed here*

Any damage or incidents associated with the Shower Fixtures will not be the responsibility of Pearl®. This includes but is not limited to, *flooring damage, water stains, cabinet damage, appliance damage, clogging of the drain, flooding, or accidents resulting in physical harm.*

The liability of Pearl® only covers the Pearl® Shower Fixtures and shall not exceed the purchase price of the product. **Pearl® Shower Fixtures are only warrantable for home use only, any commercial usage voids the warranty. The warranty of Pearl® is voided if damages are caused by the following: environmental disasters (fire, earthquakes, floods, storms) misuse, abuse, and any other external causes not listed here. Any damages, harm, or legal building code compliance resulting outside the physical Shower Fixtures are the responsibilities of the homeowner and installers.**

Installations that are not done by a licensed trade professional are not the responsibility of Pearl® and the warranty would then be voided. All installations are to be tested before use by the installer.

To be eligible for the Pearl® Shower Fixtures Limited Lifetime Warranty, The Shower Fixtures must be in their original installation position, if the Pearl® Shower Fixtures have been relocated in any way, the warranty will be voided. Relocation of the Pearl® Shower Fixtures includes the installation of the Shower Fixtures to a different location in the home, in a new home, in its originating location after a home is rebuilt, or if the Shower Fixtures were used for commercial use.

To qualify for Pearl® Shower Fixtures Limited Lifetime Warranty, the homeowner must provide the following:

- Proof of Authenticity of the Shower Fixtures
- Proof of Original Installation Date. Documents acceptable for proof can include the following:
 - Original Receipt from the Origin of Purchase
 - Packing Slip
 - Invoice from Plumber or Supplier.

To prove the product in question is a Pearl® Shower Fixtures, the homeowner **must provide pictures of the Shower Fixtures in their entirety and a picture of the Pearl® Logo.** The picture of the whole Shower Fixtures must be clear and identifiable as Pearl® Shower Fixtures. The picture of the logo must clearly show the logo, **pictures that are distorted or doctored by software will not be accepted.**

To claim a Pearl® Shower Fixtures Limited Lifetime Warranty please fill out the form [here](#)
Or
Email us at support@lifewithpearl.com